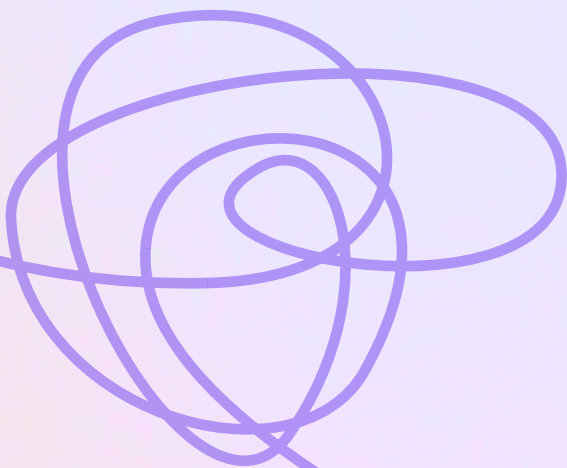




Carepatron 2025 Impact Report

Time given back, care delivered.



41 Million

hours of admin time reclaimed by
clinicians in 2025



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I feel I have that brain space back – instead of using that time to write what took place, I can now focus freely on how things are moving, what is needed, what has progressed, where we are stuck... what's next.

– Mental Health Counselor, United States

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The reality

Clinicians spend years training to care for people, yet much of their day is still absorbed by admin that pulls them away from the work that matters. Too many clicks. Too much screen switching. Tasks that take longer than they should. Small friction points that quietly build into exhaustion by Friday.

Evenings slip into documentation. Weekends become catch-up time. The feeling of always being behind becomes part of the job.

In 2025, the Carepatron community showed what becomes possible when that weight begins to lift.

2025

by the numbers

700,000+

appointments completed

With scheduling, reminders, and telehealth working smoothly in the background, clinicians found their days steadier and their workload easier to navigate.

1 Million+

clinical notes created

Each note is a moment of care captured. With templates and AI drafts, documentation shifted from something that spilled into evenings to something finished between sessions.

500,000+

hours of direct care delivered

Across therapy, psychology, social work, coaching, medical care, and allied health: more sessions, fewer disruptions, and smoother continuity of care.

400,000+

templates used

Templates gave clinicians structure without taking away flexibility. For growing teams, they became a shared foundation that kept care consistent and aligned, even as workloads increased.



Using my old paper system, I could probably only manage about 50% of my current workload. Even with other EHRs I've tried, I could maybe handle 70%. Carepatron simply lets me do more.

— Hernia Surgeon, United States



Where time began to feel different



On average, clinicians saved about eight hours each week, with many reporting even greater gains and a few regaining the equivalent of a full day. But what mattered most wasn't the number. It was the way that time found its way back into their days.

It returned in small, quiet moments: five minutes spared by sending an automatic invoice, ten minutes saved by opening a ready-made template, half an hour reclaimed by finishing notes before heading home.

Individually, these moments were easy to miss. But week after week, they gathered into something bigger: **more breathing room, a calmer rhythm, and days that no longer stretched so far into the evening.**



What clinicians did with their reclaimed time

As time opened up across the week, clinicians used it in ways that reshaped both their work and their energy. Many returned to sessions with more room to think, plan, and engage — not rushed, but ready.

That added capacity made growth feel possible again. Clinicians launched new services, saw more clients, explored niche specialties, and built small group programs. For some, this shift supported a move from part-time to full-time private practice.

Clients felt the difference through shorter waits, smoother communication, and steadier follow-up. Several clinicians said they could finally “show up fully” again.

Reclaimed time also sparked creativity. Workshops, support groups, specialty pathways, and digital resources, often on hold for years, finally moved forward.

And outside of work, clinicians saw calmer evenings, more rest, more time with family, and a renewed sense of sustainability.



Showed up fully for clients

Grew caseloads and launched new services

Delivered faster, steadier follow-up

Finally started workshops and group programs

Reclaimed evenings and weekends

What clinicians need most

Across roles and practice types, clinicians told us they needed many of the same things. A reminder that the pressures they face are shared and deeply felt across the profession.

Documentation remains the biggest pressure point

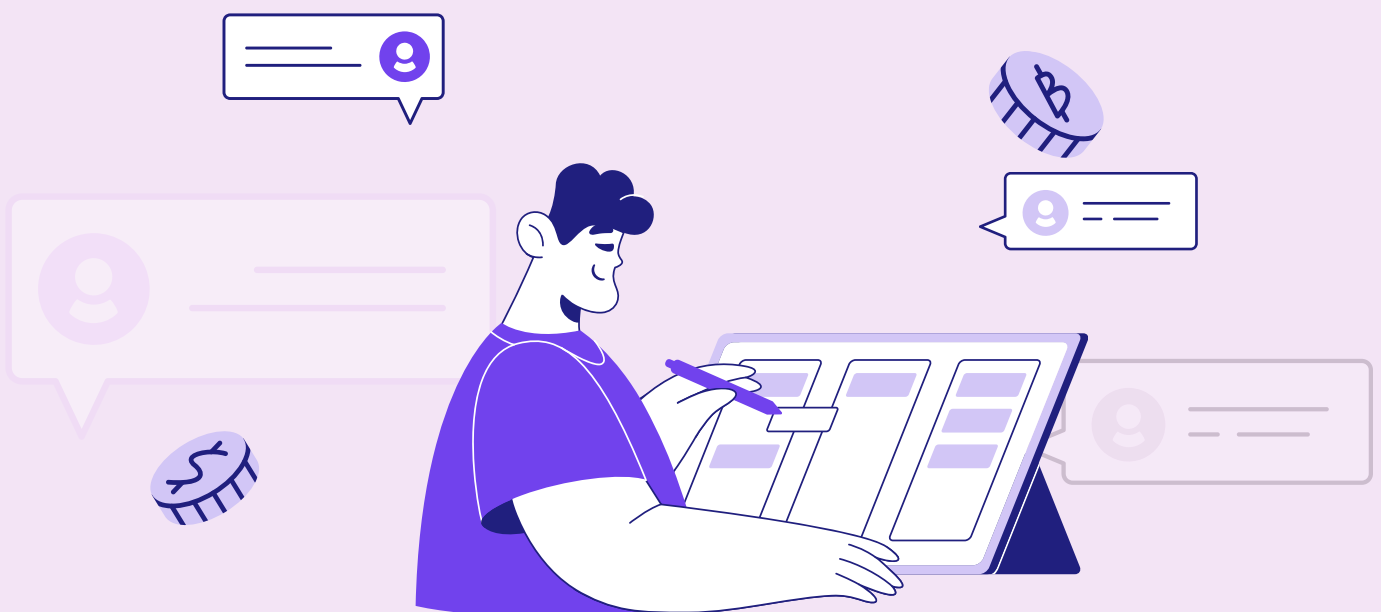
Templates and AI eased some of the load, but note-taking is still where most admin stress sits. Clinicians consistently said that any improvement here has an outsized impact on the shape of their week.

Automation is now an expectation

Reminders, invoices, follow-ups, and other small routines are now the backbone of a calm, predictable workflow. When these tasks happen automatically, clinicians can move through their day with far less friction.

Integrated scheduling and telehealth make a meaningful difference

Having scheduling, reminders, telehealth, and notes connected in one place was repeatedly described as one of the biggest sources of relief this year. Fewer tools to switch between meant fewer interruptions and more mental clarity.



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The accuracy of the AI transcription helps me think out loud and map out the best course of treatment for my clients. It has been incredibly helpful.

— Psychotherapist, India

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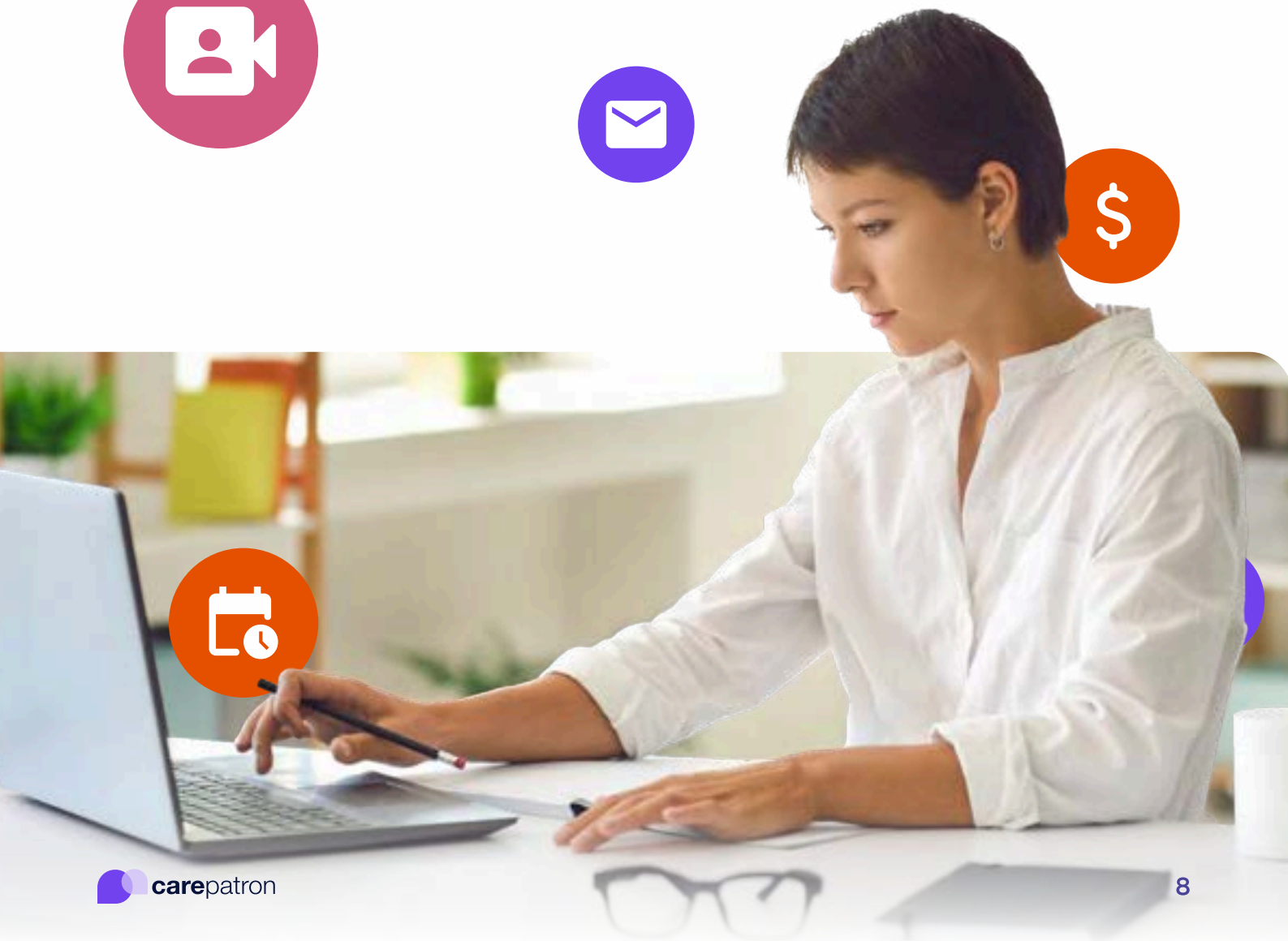
Looking ahead to 2026

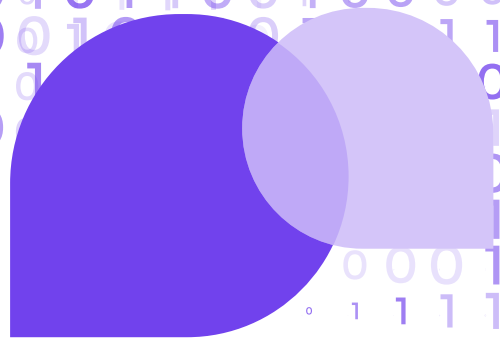
2025 showed what becomes possible when workflows feel lighter, and clinicians regain time that once felt out of reach.

In 2026, we're deepening that ease: strengthening automation, refining AI tools, and continuing to simplify documentation. We'll keep improving the everyday tasks that shape a clinician's week and build tools that support teams as they grow.

Clinicians are caring for more people than ever. They deserve tools that rise to meet that demand with gentleness, clarity, and ease.

Our priority is simple: return even more time to clinicians, so they can continue delivering remarkable care, with less strain and more space to thrive.





A note on our data

Metrics reflect aggregated platform activity across 2025. Survey insights come from qualitative and grouped quantitative responses from clinicians across therapy, psychology, social work, allied health, coaching, and medical specialties.

